



Annual Report 2022

To positively impact people's lives
by enabling other water organisations
to improve local water systems
and provide better services to their people

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CONFERENCE

Preface

Looking back, 2022 was another year of transition, riding the big waves, but also making waves for impact. I am proud of our strong local teams, Waternet colleagues, strategic alliance partners, and continuous focus on implementing high-quality peer-to-peer water cycle partnerships. Our strategic direction and identity stayed the same: **to positively impact people's lives by enabling other water organisations to improve local water systems and provide better services to their people.**

Our people, team, organisations and partnerships kept going from strength to strength. World Waternet took inspiration from our 15th anniversary keynote speaker, Ms. Reverend Canon Mpho Tutu-van Furth, who reminded us that 'Ubuntu' (the philosophy of I am because we are) is key to sustainable partnerships.

The hydrological water cycle is broken and the impact of climate change in the partnerships we operate becomes more and more challenging. World Waternet's focus on Integrated Water Resources Management (IWRM) and Water, Sanitation and Hygiene (WASH) systems is only going to become more important.

This makes me even more dedicated, focussed and humble about our impact through Water Operators' Partnerships (WOPs). I sincerely believe that our long-term peer-to-peer empowerment is a game-changer for accelerating SDG-impact.

Looking back we reflected and learned and a lot due to foreseen and unforeseen changes within our team and the stability of the countries we are operating in. I am encouraged by the new intelligence position(s) within our team, to be able to focus more on the 'collective' and delivering of impact in our (new) partnerships, and our increased ability to pool our insights and knowledge, and build on each other's solutions.

The war in Ukraine is also on our mind, and we are providing (online) support to Ukrainian water utilities. The governance dynamics within the Waternet organisation definitely affected the availability and motivation of our colleagues. We are thankful for the ongoing support and drive of our colleagues to make a difference.

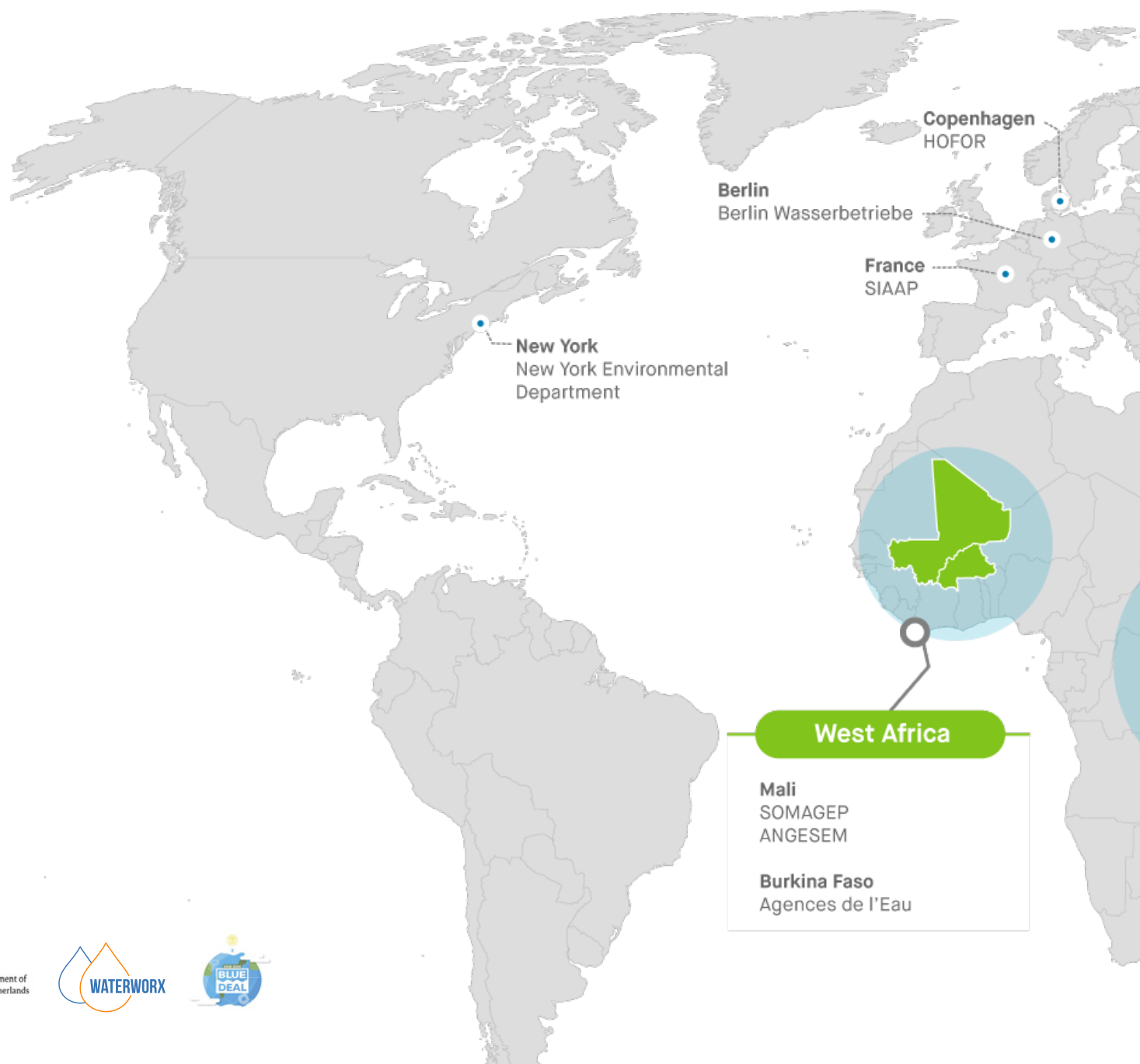
To conclude, I am proud to show the added value of Waternet as an integrated water cycle company and the long-term support of our founders, the City of Amsterdam and the regional water authority Amstel, Gooi en Vecht. I am also thankful for the support of the Dutch Government and our collaboration within the WaterWorX and Blue Deal peer-to-peer partnerships.

For me, it is all about leadership and understanding (changing) the water-system-game. I believe it requires thinking bigger than ourselves, especially in times of urgency. In 2022, we strengthened our foundational basis to connect the dots moving forwards.



Frodo van Oostveen
CEO World Waternet

These are our partnerships



Finances



Income (€ in millions)

Overhead

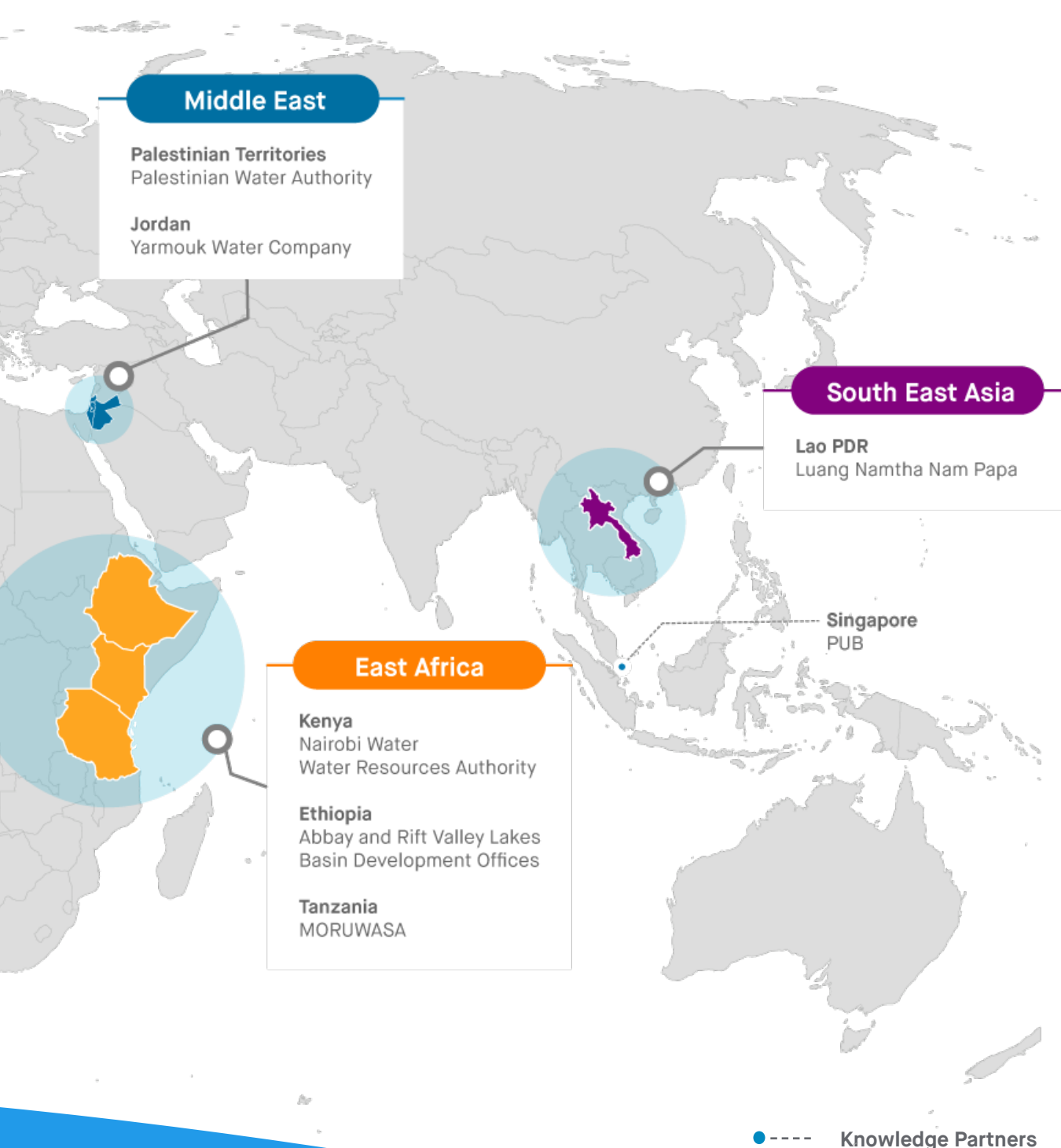
1,76 (1,76 Plan)

5.93 (6.72 Plan)

2,7% (4% Plan)

Municipality of Amsterdam &
Regional Public Water Authority AGV

Co-financiers



Contribution to the Sustainable Development Goals

Number of water organisations supported on:

5 water organisations



5 GENDER EQUALITY



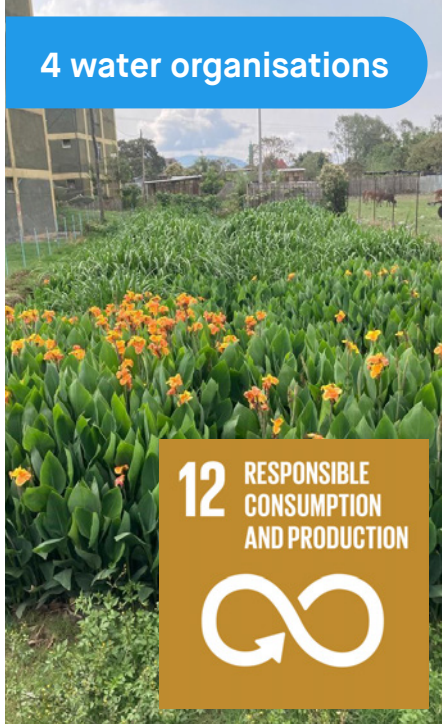
11 water organisations




6 CLEAN WATER AND SANITATION



4 water organisations



12 RESPONSIBLE CONSUMPTION AND PRODUCTION



8 water organisations



13 CLIMATE ACTION



2 water organisations



15 LIFE ON LAND



11 water organisations



17 PARTNERSHIPS FOR THE GOALS



Highlights of 2022



February

We organised a Sponge City workshop in Amman with Yarmouk Water Company to exchange climate-proof best practices between the cities of Amsterdam and Irbid (Jordan).



April

On April 4th, we celebrated World Waternet's 15th anniversary! Ms Mpho Tutu van Furth provided an inspirational webinar about Ubuntu & Sustainable Partnerships and the team took a freezing dive into the Amstel river.



June

We were honored by the visit of four staff members of the sewer department of Yarmouk Water Company in Irbid (Jordan). Experts from Waternet provided them of a 2-week intensive training on sewer inspection and maintenance to prevent flooding.

January

The first water ATM in Morogoro (Tanzania) is almost finished! These water ATMs offer safe drinking water, for a fair-price, to the disconnected.



March

As part of the ECDD project in Burkina Faso, a large infrastructural project was implemented, including many kilometers of hectares of anti-erosion measures and drinking water supply for approximately 40,000 residents.



May

As a spin-off of the WaterWorX programme in Mali, World Waternet, SOMAGEP, SOMAPEP and ONEE officially launch the EU-WOP programme 'Dji'i Tiaman' in three secondary cities in Mali (Kati, Koutiala and Sikasso), to reduce non-revenue water.





August

We officially handed over the first rehabilitated water kiosk to the Morogoro Urban Water Supply and Sanitation Authority (MORUWASA). The ATMs are an affordable and safe solution for those without house connections.



October

Our Moroccan partners from the ONEE visited our Malian colleagues from SOMAGEP in Mali. They shared mitigation strategies and best practices regarding non-revenue water. This training was conducted for the Dji'i Tiaman Project, which is part of the EU-WOP Programme.



December

Waterschap Amstel, Gooi en Vecht (AGV), World Waternet, Lek/Habo and Stichting De Leeuw Kyiv joined forces for power supply in Ukraine. A diesel generator, that was no longer being used by AGV, was donated to the water utility of Mykolajiv, to pump up water from the River Dnepr to the water treatment plant.

July

The Morogoro Urban Water Supply and Sanitation Authority, Kinara for Youth Evolution and World Waternet joined forces to address SDG 5 and the launch of a leakage detection app in Morogoro (Tanzania).



September

A Public-Private Partnership between World Waternet, Palestinian Water Authorities, Jotem Water Solutions, Saxion University of Applied Sciences, and the WaterWorX and Blue Deal programmes joined forces to install three decentralized wastewater treatment unit in Halhul (West Bank). Wastewater is turned into infinite water, a solution much needed in this water scarce region.



November

Two measuring stations with blue Dutch tide staffs were installed for a test fase with the Mobile Water Management (MWM) app. With this app, the monitoring process of the water levels becomes more efficient and transparent. It enables real-time decision making on water allocation so the water is equitably shared between all users, from households, to industry and agriculture.





Risk Management

Risks are inherent in the activities of World Waternet. They may hold back achievements and damage the reputation. It is therefore important to identify and manage risks at an early stage. In 2020, World Waternet established an Audit & Risk Committee. It consists of two board members, the managing director, the finance manager and the legal controller. This committee prepares the risk management and financial policy and initiates audits on behalf of the board. In 2022, risks were assessed and documented in a structured and uniform way in a risk register. World Waternet applies ISO 31000, the international risk management standard, and follows Waternet to the extent possible. The principles used for risk management are established by the Board. Risks are managed at the organisational level and at the project level. The main risk categories are: risks in the areas of financial, services, legal, security, and integrity and reputation. The principles used for risk management are established by the Board. Risks are managed at the organisational level and at the project level.

Financial

World Waternet can only take financial risks to a limited extent. Due to the project-oriented nature of World Waternet, financial risks

are usually connected to individual projects. Choices regarding contract types are therefore important elements in managing the risk profile of the commitments we make. In order to minimize financial risks, World Waternet only enters into contracts with clearly defined objectives and with risks that are manageable.

There is always a careful separation of functions in the financial work processes, as well as in the assessment of financial reports of projects. Each year, an external auditor issues an audit opinion on the annual accounts and on various individual projects.

Services

World Waternet is engaged in projects in cooperation with local partners and with funding from third parties. Waternet experts are hired to realise the project results through an open application process, to ensure the best quality of project staff. Additional staff is hired externally and in particular at partner organisations. With the receiving parties, foreign public water companies, World Waternet makes agreements that are carefully tested on feasibility. The effectiveness and efficiency of WaterWorX and Blue Deal projects, which make up a large part of the project portfolio, are also tested by external experts.



Legal

World Waternet complies with the regulations imposed on public organisations. Due to the international character of the activities, foreign legislation may also apply. In order to guarantee that all regulations are observed, World Waternet makes use of expertise of Waternet and, where necessary, of other organisations.

World Waternet strives to mitigate the risk of legal proceedings and therefore, where possible, uses standard contracts that have been tested in practice. As an organisation governed by public law, World Waternet ensures that the general principles of good governance, the Wet Markt en Overheid (Dutch Act on Government and Free Markets), and regulations and case law regarding prohibited state aid are complied with at all times.

Security

The security of the employees of World Waternet is our highest priority. Given that the activities of World Waternet mainly take place internationally, World Waternet has laid down security requirements in a 'Travel Policy' that is available to all employees concerned. In addition, we follow the travel advice of the Dutch Ministry of Foreign Affairs; World Waternet does not work in 'red areas'; for 'orange areas' we require a security training of several

days. Each working visit is individually assessed on the COVID-19 and safety level by our human resource manager. World Waternet also relies on international emergency services (International SOS and the International NGO Security Organisation) and on information from our local partners and the Dutch embassies.

Integrity and reputation

WWn is proud to be a purpose driven public organisation, implementing our mission on a not-for-profit basis. As a public organisation, World Waternet is bound by government regulation on sound human resource management, well organised privacy and security, and an integrity and corruption policy. Appropriate attention is paid to this by means of, among other things, an external employee satisfaction survey and training. In our cooperation with partners, we also pay attention to issues such as integrity, the way employees are treated and corruption. Requirements in this regard are reflected in contracts. In case any undesirable situation occurs in the field, it will be addressed without delay. In extreme cases, this may mean that World Waternet will end the cooperation with the partner in question. In 2022, no incidents were reported within World Waternet or its projects.



Finances 2022

Balance sheet as of 31 December 2022

The balance sheet below is before the proposed appropriation of the positive balance over 2022 to the reserves.

Assets in € '000	Note		31-DEC-22	31-DEC-21
Fixed Assets				
Tangible Fixed Assets		0		0
Financial Fixed Assets		0		0
			0	0
Current Assets				
Accounts Receivable	1.	330		257
Income to be Received	2.	1,292		530
Prepaid Expenses	3.	305		230
Other Receivables	4.	70		222
Liquid Assets	5.	4,130		4,681
			6,127	5,920
Total Assets			6,127	5,920

Liabilities in € '000	Note		31-DEC-22	31-DEC-21
Reserves (equity)				
6.				
General Reserve		643		925
Income and costs balance book year		599		-282
			1,242	643
Provisions				
Provisions	7.		120	925
Current Liabilities				
Prepaid income	8.	1,329		1,836
Accrued Liabilities	9.	3,368		2,283
Accounts Payable	10.	68		233
			4,765	4,352
Total Liabilities			6,127	5,920

Statement of income and costs 2022

Amounts in euros (x '000)	Note	Budget 2022	Realisation 2022	Difference	Realisation 2021
Project-related income	11.	6,717	5,929	-788	3,356
Contributions Founding Organisations	12.	1,759	1,764	5	1,724
Other income		0	0	0	0
Total Income		8,476	7,693	-783	5,080
WOP-projects		-7,773	-6,670	1,103	-3,855
Knowledge & innovation		-328	-101	227	-191
Project development		-75	-191	-116	-148
Management & overhead		-300	-194	106	-155
Operational Costs	13.	-8,476	-7,156	1,320	-4,349
Financial income/expenditure		0	13	13	0
Total Costs		-8,476	-7,143	1,333	-4,349
Balance before exceptional items		0	550	550	731
Historical VAT charge incl. interest	14.	0	49	49	-1,013
Balance after exceptional items		0	599	599	-282

